

Date: Wednesday, 17th November 2021
Our Ref: MB/SS FOI 4959

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Re: Freedom of Information Request FOI 4959

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 17th November 2021.

Your request was as follows:

Digital Dictation

1. Do you use Digital Dictation? If yes, could you please answer the following questions:

Name of the supplier & product:

What procurement method (if any) was used to obtain this system i.e. what framework:

The contract start date:

The contract end date:

Total contract value:

Is the product integrated with PAS or EPR:

What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

What would you like to see in this product that is currently not being delivered:

Name of the supplier & product: Voice Technologies

What procurement method (if any) was used to obtain this system i.e. what framework: SBS Digital Dictation Framework SBS/15/PC/WCC/8873

The contract start date: 01/08/19

The contract end date: 31/07/22

Total contract value: £55,600.00

Is the product integrated with PAS or EPR: Yes

What is the name, position and contact email/telephone number of the key internal stakeholder for this service: Justin Griffiths - Head of IM&T

What would you like to see in this product that is currently not being delivered: None at this moment in time

Speech Recognition

Do you use Speech Recognition? If yes, could you please answer the following questions:

Name of the supplier & product:

What procurement method (if any) was used to obtain this system i.e. what framework:



- The contract start date:
- The contract end date:
- Total contract value:
- Is the product integrated with PAS or EPR:
- What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
- What would you like to see in this product that is currently not being delivered:
 - Do you use Speech Recognition? If yes, could you please answer the following questions:
 - o Name of the supplier & product: Voice Technologies / Dragon
 - o What procurement method (if any) was used to obtain this system i.e. what framework: N/A (low quantity of users)
 - o The contract start date: 26/07/2021
 - o The contract end date: 25/07/2022
 - o Total contract value: £1,134.00
 - o Is the product integrated with PAS or EPR: No
 - o What is the name, position and contact email/telephone number of the key internal stakeholder for this service: Justin Griffiths - Head of IM&T
 - o What would you like to see in this product that is currently not being delivered: None at this moment in time

Outsourced Transcription

- 1. Do you use Outsourced Transcription? If yes, could you please answer the following questions:
 - Name of the supplier:
 - What procurement method (if any) was used to obtain this system i.e. what framework:
 - The contract start date:
 - Volume of letters per month:
 - What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
 - What would you like to see in this product that is currently not being delivered:
 - o Name of the supplier: Inventasia (Prescribe)
 - o What procurement method (if any) was used to obtain this system i.e. what framework: SBS Digital Dictation Framework SBS/15/PC/WCC/8873
 - o The contract start date: Call off contract
 - o Volume of letters per month: : 0 - This has not been in use since March 2020
 - o What is the name, position and contact email/telephone number of the key internal stakeholder for this service: Justin Griffiths - Head of IM&T
 - o What would you like to see in this product that is currently not being delivered: None at this moment in time

Online Clinic / Video Consultation

- Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:
 - Name of the supplier & product:
 - What procurement method (if any) was used to obtain this system i.e. what framework:

- The contract start date:
- The contract end date:
- Total contract value:
- Is the product integrated with PAS or EPR:
- What is the name, position and contact email/telephone number of the key internal stakeholder for this service:
- What would you like to see in this product that is currently not being delivered:
 - o Name of the supplier & product: Attend Anywhere
 - o What procurement method (if any) was used to obtain this system i.e. what framework: N/A - Provided FOC to Trust by NHSE/NHSI
 - o The contract start date: N/A
 - o The contract end date: N/A
 - o Total contract value: N/A
 - o Is the product integrated with PAS or EPR: No
 - o What is the name, position and contact email/telephone number of the key internal stakeholder for this service: Ben Davies - Service Transformation Lead
 - o What would you like to see in this product that is currently not being delivered: None at this moment in time

Health Information Systems

What suppliers do you use for the following?

- PAS (Patient Administration System)
- EPR (Electronic Patient Record)
- eDMS (Electronic Document Management System)
- RIS (Radiology Information System)
- Outward mailing service provider

What suppliers do you use for the following?

- PAS (Patient Administration System) Silverlink Software Ltd
- EPR (Electronic Patient Record) In house system
- eDMS (Electronic Document Management System) In house system
- RIS (Radiology Information System) WellBeing Software
- Outward mailing service provider Synertech

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain

circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4959 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information